

INSTRUCTIONAL SUPPORT CENTER

Your Success is Our Success!



What & Where is the Instructional Support Center?

- Located in room 105 across from the Library.
- Tutoring is <u>FREE!</u>
- Offering 3 types of tutoring sessions:
 - In-person (face-to-face)
 - eTutoring
 - Online
- Staffed with professional and peer tutors.
- Tutoring scheduling calendar will be available for booking appointments on 1st day of classes of each semester.

Why Go to Tutoring?

No one is born knowing everything!

Even Albert Einstein



had to learn a few things. ©

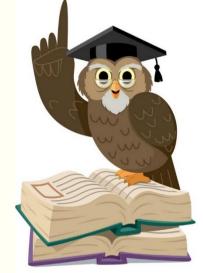


At some point, you may experience difficulty in a class or with an assignment. Don't panic!

ISC Tutoring to the RESCUE!

Tutoring provides an added layer of academic support to aid in your success!

- Obtain Assistance with an Assignment or Paper
- Increase Understanding of Course Material
- Test Preparation/Review
- One-on-One Skill Building Sessions
 Organizational Skills · Note Taking · Study Skills
 Test Taking Skills · Time Management
 How to Break Down an Assignment



• WCCC students must have a cumulative 2.0 GPA to GRADUATE.



- Most 4-year colleges require a "C" in a course to transfer credits.
- Financial Aid require\$ \$tudent\$ to maintain *Satisfactory Academic Progress* each \$eme\$ter.
- Transfer Scholarship Opportunities
 - Phi Theta Kappa (PTK) International Honor Society for 2-year Colleges <u>Membership Requirements</u>:
 - Cumulative 3.5 GPA (3.0 maintain)
 - Have earned 12 Warren County Community College credits
- To Make Yourself & Your Family PROUD!

How to Register and Book Tutoring Appointments

- 1. You must be currently enrolled in the WCCC course for which you are seeking assistance.
- Register for an account (right click & open link)
 <u>Tutoring Calendar Access Register/Log In</u>
 Be sure to use either Chrome or Firefox as your internet browser.
- 3. Log in to the system.



- ill out the form below i	in order to create a new account on this
ystem. Once you've su	ccessfully registered, you'll be able to log in to
he system immediately	y. Questions marked with a * are required.
Email Address *	
First Name *	Last Name *
Phone Number *	
Student Status	
please select	•
High School Graduatio	on/GED Attainment Year *
High School Graduatio	on/GED Attainment Year *
High School Graduatio 1st/Preferred Languag	
1st/Preferred Languag	
1st/Preferred Languag Major	<u>ze</u>
1st/Preferred Languag	<u>ze</u>
1st/Preferred Languag Major	<u>ze</u>
1st/Preferred Languag Major	<u>ze</u>
1st/Preferred Languag Major	<u>ze</u>
1st/Preferred Languag Major Student ID Number- N PASSWORD	<u>ze</u>

How to Book Tutoring Appointments

- 4. Select your course from the dropdown menu in the *Show All 'Select Class': Options* in the *Display Options* section at top of page (Ex. MAT 131).
 System will filter & display list of MAT 131 tutors.
- 5. Click the time slot you wish to book.

White = Available

Blue = Unavailable, Already Booked

Purple = Tutor Unavailable

Please Note:

You may schedule up to 1-hour of tutoring time per week, per subject. Additional time may be available upon request.

all 2023				
ptember 6 - 12, 2023				
<u>kt Week</u> 📰				
Display Options				
Show All Staff & Resources	~	Show All 'Select Class:' Options	~	Show All Meeting Types

	ources		~	M	AT 13	31-Co	ollege	Alge	ebra C	Only			~		Show	All M	eetin	д Туре	es				~
																All M			es				
	_			_										_		to-Fac e Only		ly					
			10:00	11:00		12:0	00									oring C	-					_	
Sep. 13: Wednesday	8:00 am	9:00 am	am	am		pm		1:00) pm	2:00	pm	3:00 pr	n 4	1:00 p	om 5:0	00 pm	6:0	0 pm	7:00) pm	8:00	pm	pm
Elizabeth Wheelan 🗹																			1				
				1			1.															_	
Con dd Thursday	8-00	9:00 am	10:00	11:00		12:0	00	1.00		2.00		2.00					6.0	0	7.00		0.00		9:00
Sep. 14: Thursday	8:00 am	9:00 am	am	am		pm		1:00) pm	2:00	pm	3:00 pi	n 4	1:00 p	5:0	00 pm	6:0	0 pm	7:00) pm	8:00	pm	pm
Kathy Curley (Online Only) 🗹																							
													-										
			40.00	11:00		12:0	0																9:00
Sep. 15: Friday	8:00 am	9:00 am	10:00	11.00		12.0	10) pm	2:00		3:00 pi		1:00	1.000	00 pm		0 pm) pm	8:00		5.00

How to Book Tutoring Appointments (continued)

6. Once you've clicked on the appointment block, scroll down to the *Meet Online* box

Select your appointment type

Note:

Online sessions (recommended over eTutoring) are virtual (Zoom, Google Meet)

vs.

e-Tutoring appointments only require uploading of written drafts and copy of assignment for review.

7. Enter the following information in the appropriate boxes:

Course Code (Ex. MAT 131)

Instructor's Last Name ONLY

What would you like to work on today?

Meet Online?

• No. Schedule **Face-to-Face** appointment.

○ Yes. Schedule **eTutoring** appointment.

If you choose an eTutoring appointment, upload your paper after making this appointment. Then, watch your email for notification that your appointment has been modified or that someone has responded to your paper.

○ Yes. Schedule **Online** appointment.

If you choose an online appointment, log back in to this website approximately five to ten minutes before the start of your appointment. Then, open this appointment and click "Start or Join Online Consultation."

Questions marked with a * are required. Questions marked with ADMIN ONLY are only available to and shown to administrators. (As an administrator, you can save an appointment without filling in required fields--except if those required fields are also tagged as administrator-only questions.)

Course Code (ex. ENG 140) *

Instructor - Last Name ONLY! *

What would you like to work on today? Please note: Students are to come prepared to their session. *

How to Book Tutoring Appointments (continued)

- 8. Scroll to the bottom of the page
 - Click CREATE APPOINTMENT



You have booked an appointment with a tutor! You will immediately receive a confirmation email!

File		Document Title								
Choose File	No file chosen									
File		Document Title								
Choose File No file chosen										
Administrative Options										
🗌 Walk-In / Dr	op-In	Placeholder ?								
No-Show /	Missed	☑ Notify Client ⑦								
Create Appointment Close										

Accessing an Online Appointment Off Campus

- 1. Log into the tutoring calendar using *Chrome* or *Firefox* as your browser.
- 2. Click on your appointment which will appear in **yellow**.
- 3. Scroll down and Click on *"Start or Join Online Consultation".*

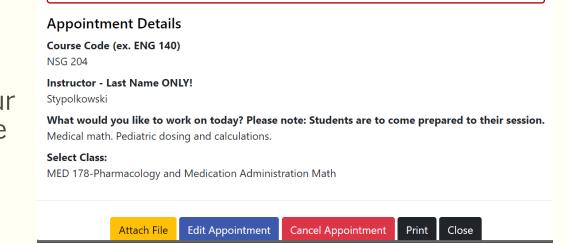
The first time you use audio & video, your browser may prompt you to allow the use of your camera and microphone in your session.

 If you do not have camera and microphone capabilities on your computer, you can use the chat feature to communicate.

Online

If you choose an online appointment, log back in to this website approximately five to ten minutes before the start of your appointment. Then, open this appointment and click "Start or Join Online Consultation."

Start or Join Online Consultation



You are Ready to Begin...

B I 型 S 岸岸運運 つ C 後 π 主主 主 三



WELCOME TO YOUR ONLINE CONSULTATION! Look at the participants icon at the top right to see if anyone else is already here.

= 5 1

Rose joined the pad

Write your messa

🐣 67°F Cloudy 🛛 🗛 🗔 🕬

WHITEBOARD: To get started, import your document (using the arrows icon) or paste your document directly into this space. Changes made within the whiteboard are seen by all participants immediately.

TEXT CHAT: You can use the text chat tool, available by selecting CHAT below, to have a text conversation with other participants. If you do not want participants to see what you are typing as you type, turn the REAL TIME option off.

AUDIO AND VIDEO: If your institution has enabled audio and video consultations, you will be prompted for camera access when first joining a session. To be prompted again, simply refresh this screen. Screensharing is also available by selecting the computer icon in the audio and video area.

🛋 📲 📲 🤹 📾 🥌 🧿 🗊 🚇 😑

WCCC Tutees' Testimonials

I learned so much! · Helpful · Tutor is so understanding · Listened to my questions · Patient · Propelled my understanding · Meets me where I am · Encouraging · Offers new way of explaining material · Took me through step-by-step which was so helpful · Makes me feel comfortable · Detailed explanations were much appreciated · Just amazing with his explaining material in simple terms · Thrilled to learn without feeling stupid · I wouldn't be making progress without tutoring!

Questions/Issues? Contact Rose Lynch, ISC Coordinator <u>lynchr@warren.edu</u> or Visit the ISC's Virtual Front Desk



We look forward to working with YOU!!!

~ * ~ * ~ * ~ * ~ * ~