## **SARA Complaint Process for On-Line Students**

Students attending WCCC through Distance Education are covered by the same policies and procedures as students attending campus in-person. Students have the following resources available to help guide them

Academic Catalog: http://www.warren.edu/academic-catalog-2/

Student Handbook: http://www.warren.edu/student-handbook/

Key policies and procedures relevant to students are also found under:

Student Disclosure Procedures: <a href="http://www.warren.edu/student-disclosure-information/">http://www.warren.edu/student-disclosure-information/</a>

## **Complaint Process**

Warren County Community College is dedicated to providing the best possible educational outcome for all students, whether students are taking in-person, remote or distance education classes. As with any complaints, the College will make an attempt to resolve the issue expeditiously through our internal process. Distance Education students may complete a student complaint form and send that form electronically to pratt@warren.edu.

http://www.warren.edu/uploads/WCCC-Student-Complaint-Form.pdf

## **External Resources**

If an issue cannot be resolved internally and you are residing in a <u>SARA state</u>, pursuant to the <u>SARA Complaint Process</u>, please contact the <u>State of New Jersey Office of the Secretary of</u> Higher Education.